

IN THE SPECIFICATION

Replace the paragraph beginning at page 11, line 1 with the following replacement paragraph.

The prediction system further includes a remote master server 18 linked to each POP server 16, preferably through the Internet 14. The computer software used to implement this preferred embodiment can be resident on the master server 18 (as in the FIG. 2 example described below), on the various POP servers 16, on the various client machines 10, or on a combination of these entities; such software can be distributed from the master server 18 to, and installed on, the POP servers 16 and the client machines 10 via the Internet 14, in a conventional manner. Instructions for predicting the behavior of a current user of an interactive service may be stored on a computer-readable medium.